

## SUMMARY

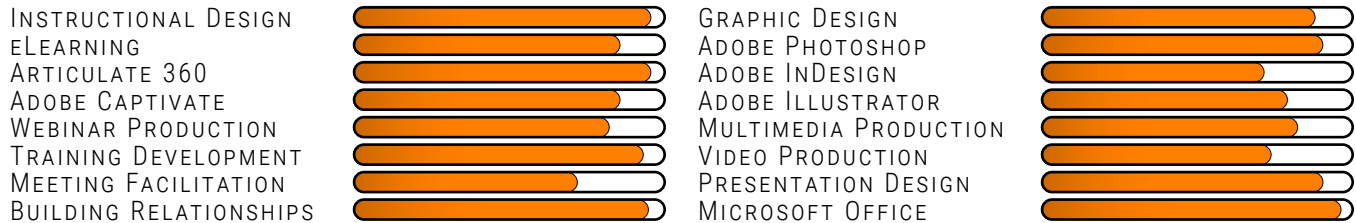
Builds constructive working relationships and collaborations in a range of professional contexts, appropriately responding to the nuances of organizational culture, diversity of learners, project demands, and allocated resources.

Redesigned learning experiences creating dynamic technology-enhanced, engaging environments by exploring the learning design potential of new technologies

Able to effectively present ideas in multiple mediums and to diverse audiences.

Respond innovatively to learning design opportunities and challenges in diverse contexts of industry sectors and modalities, creatively drawing upon the latest techniques in learning design.

## SKILLS



## EXPERIENCE

- SINCE MAY. 2022  **INSTRUCTIONAL DESIGNER**  
 SALT LAKE TECHNICAL COLLEGE | SALT LAKE CITY, UTAH

Develop interactive online content for the School of Applied Technology & Technical Specialties. Build content for STEM program areas, specifically electrical technician, construction, automotive repair, welding, and others. Develop tools to assist students where English is not their primary language.
- SINCE SEPT. 2021  **CORPORATE INSTRUCTIONAL DESIGNER**  
 UTAH TRANSIT AUTHORITY | SALT LAKE CITY, UTAH

Managr the conceptualization, design, and implementation of strategic curriculum models and instructional designs for various business units, improving overall efficiency and productivity. Lead the development and deployment of multifaceted learning experience content, including multimedia materials and assessments, tailored to diverse learning styles, which are universally applied across all business divisions to optimize performance and boost knowledge retention.

Actively assists in the proficient operation of the agency's Learning Management System (LMS), ensuring seamless access to a wide variety of courses for continuous employee learning and development. Maintain meticulous records and tracking mechanisms within the LMS, reliably capturing course completion data to facilitate accurate, data-driven decisions about future training needs and programs.
- AUG. 2017 - AUG. 2021  **INSTRUCTIONAL DESIGNER**  
 SALT LAKE COMMUNITY COLLEGE | SALT LAKE CITY, UTAH

Leveraged the ADDIE model to successfully conceptualize, develop, and maintain over 20 technically oriented training programs. Managed dozens of courses within the institution's Learning Management System. Skilled in graphic design, I created aesthetically appealing and effective course materials. The performance and success of these courses were continuously monitored and assessed using SCORM, surveys, and various analytical tools.

Collaborated closely with subject matter experts and stakeholders to define training needs, crafted tailored course curriculums, and ensured optimal delivery of instructional materials to diverse learning audiences. In the pursuit of constant improvement, I employed post-training surveys and learning analytics to measure course impact, identify potential areas for enhancement, and recalibrate for future course iterations.

DEC. 2016  
AUG. 2017

## CONFERENCE CENTER STAGING

CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS | SALT LAKE CITY, UTAH

Set up staging for all events hosted at the Church of Jesus Christ of Latter-day Saints Conference Center, Temple Square, and the Church Office Campus.

SEPT. 2016  
DEC. 2016

## EVENT TECHNOLOGY SPECIALIST

SNOWBIRD | SNOWBIRD, UTAH

Setup, operate, maintain and troubleshoot audio, video, and information systems for all events held at Snowbird Resort.

JAN. 2015  
DEC. 2015

## BUSINESS ANALYST

PROPHARMA GROUP | ST. PAUL, MN

Facilitated collaboration between stakeholders and IT groups for software development and configuration.

Engineered complex software configurations in a multi-tenant environment, customizing workflows and user access for each tenant.

AUG. 2010  
SEPT. 2014

## DEPUTY SHERIFF

JEROME COUNTY SHERIFF'S OFFICE | JEROME, ID

Accurately and effectively maintained all data, records, digital evidence, and computer systems.

Manage and distribute digital assets and evidence—managed department's records management system.

## EDUCATION

2008 - 2012

### BACHELOR'S – B.S. BUSINESS IN IT MANAGEMENT

WESTERN GOVERNORS UNIVERSITY SALT LAKE CITY, UT

2012 - 2013

### GRADUATE WORK – MBA IT MANAGEMENT

WESTERN GOVERNORS UNIVERSITY SALT LAKE CITY, UT

2022 - 2024

### MASTERS OF SCIENCE LEARNING EXPERIENCE DESIGN AND EDUCATIONAL TECHNOLOGY

WESTERN GOVERNORS UNIVERSITY SALT LAKE CITY, UT



WESTERN GOVERNORS  
UNIVERSITY

## PROFESSIONAL DEVELOPMENT

2017, 2023

### LEARNING DEVCAMP

LEARNING DEVCAMP

SALT LAKE CITY, UT

2016

### LEAN SIX SIGMA GREENBELT

UNIVERSITY OF ST. THOMAS

ST PAUL, MN

2019

### ARTICULATE USER CONFERENCE

ARTICULATE

LAS VAGAS, NV

2017 - 2019

### DEVLEARN EARNING CONFERENCE

THE LEARNING GUILD

LAS VAGAS, NV